

HealthPartners ACO



HealthPartners
Park Nicollet

ACO Realizing Equity, Access, and Community Health (REACH) - Performance Year 2023

Quality Measure	HealthPartners ACO Performance Rate	Mean Performance (All REACH ACOs of the same type)
Getting Timely Appointments, Care, and Information	77.92	81.52
How Well Providers Communicate	94.89	93.48
Care Coordination	85.33	84.99
Shared Decision Making	57.28	63.03
Patient Rating of Provider	93.49	92.14
Courteous and Helpful Office Staff	93.41	91.38
Health Promotion and Education	63.51	63.57
Stewardship of Patient Resources	24.33	25.48
Risk Standardized, All-Condition Readmission	15.30	15.29
Risk Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years)	41.42	31.84
Timely Follow-Up After Acute Exacerbations of Chronic Conditions	69.80	71.80